

Resource Directory

517 Court Street Room 201 Neillsville, WI 54456 Phone: (715) 743-5166

Toll-free: (866) 743-5144 Fax: (715) 743-5240

<u>Disclaimer:</u> This list is provided to you for informational purposes only and the providers are not listed in any particular order. You are solely responsible to verify the credentials of a provider/resources (i.e. background checks). ADRC does not assume any responsibility for these providers/resources and does not guarantee the quality or availability of services.

ADRC OFFICE STAFF

ADRC Director

Financial Manager

Administrative Assistant

Nutrition and Prevention Coordinator

Disability Benefit Specialist

Elder Benefit Specialist

Terri Esselman

Information and Assistance Specialist

Barb Freagon

Information and Assistance Specialist

Tara Halopka

Contracted Staff

Sun Catchers Memory CaféJanet EvansRegistered DieticianTammy Sloniker

Clark County Courthouse

Neillsville Office 517 Court Street, Room 201 Neillsville, WI 54456

Phone: (715)743-5166 Toll Free: (866) 743-5144 Fax: (715)743-5240

Email: clarkadrc@co.clark.wi.us

Website: co.clark.wi.us

Contents

Resource Directory	1
ADRC OFFICE STAFF	2
What is an ADRC?	4
Abuse & Neglect	5
Adult Day Services	5
Advocacy Organizations	6
Alzheimer's Disease, Dementia & Memory Loss	7
Assisted Living (RCACs)	8
Assisted Living(CBRFs)	9
Caregiver Resources	10
Community Resources	10
Emergency Response Systems	12
Employment	13
Payee Services	13
Financial Assistance/Loan Programs	14
Food & Nutrition Programs	14
Food Pantries	15
Hard of Hearing/Deaf & Vision Impairment	16
Housing- Subsidized Options	17
Legal Assistance	21
Long Term Care Options Counseling	21
Mental Health Services	22
Medical Equipment Loan Closets	22
Nursing Homes	22
Nutrition Centers	23
In Home Care/ Respite	24
Hospice Services	25
Substance Abuse Services	26
Support Groups	26
Transportation Services	26
Veteran's Services	27
Youth Transition	28
Personal Prenaredness Websites and Anns	28

What is an ADRC?

The Aging and Disability Resource Center (ADRC) is a public office that people can find in their communities for older people and adults with disabilities, as well as their families and friends. Our staff is available to answer your questions and help you explore all of your options. Free, private, confidential meetings with our staff are available at the resource center, over the telephone, or in a visit to your home.

We will provide links for services such as:

- **Elder Benefits counseling-** Providing services to adults ages 60 and older regarding information related to Social Security, Medicare, health insurance and other public and private benefit programs. Services include assistance with filing claims, solving claim errors, appealing decisions, and understanding and comparing supplemental health insurance policies.
- **Disability Benefits counseling-** Providing services to people ages 18-59 with physical and/ or developmental disabilities, mental illness and substance abuse disorders, regarding public and private benefits, including assistance with application and appeal procedures.
- **Information and Assistance-** Provide knowledge about services, programs, and solutions for disability and long-term care issues such as living arrangements, health, adult protective services, employment and training for people with disabilities, home maintenance, nutrition, Social Security, and other publicly funded programs.
- Youth Transition Services- Information about resources available when youth with disabilities reach adulthood.
- **Long-term care options counseling-** Offer information about the choices that are available to meet your long-term care needs discussing factors to consider when making long-term care decisions. This includes enrollment into long term care options (Family Care and IRIS).
- **Adaptive Equipment loan closet-** Adaptive equipment available to borrow including commodes, bath benches, walkers, wheelchairs, etc.
- **Family caregiver services-** Consultation with individuals and families, support group, respite programs, adult day care, educational materials.
- **Health & Wellness programs-** Healthy living programs, falls prevention workshops, nutrition workshops, and caregiver support workshops.
- Incontinence supplies
- **Liquid nutritional supplements-** Available at reduced prices to adults who have a doctor's or dietician's order for the products.
- **Meals-on-Wheels-** Meals are delivered to homebound adults age 60+ and includes a check on their well-being.
- **Senior dining-** Healthy, appetizing meals served at senior centers and public housing. Opportunity for networking, visiting with friends, and volunteering.
- **Memory care connections-** Support for spouses and others caring for a loved one with Alzheimer's disease at home.

- **Private-Pay caregiver list-** Families needing to hire a caregiver can review a list of private pay persons seeking work. Families use their private funds to directly pay caregivers.
- **Tax-aide-** Help with filing Wisconsin Homestead Tax and income tax returns.
- **Transportation-** Information about transportation choices and volunteer drivers.
- **Farmer's Market Vouchers-** Assistance with the application for fresh produce vouchers (June-October).
- Wisconsin Home Energy Assistance Program- Assistance with application for heating and electric assistance for the heating season (October- May).

Abuse & Neglect

Clark County Department of Social Services Adult Protective Services (715) 743-5233

517 Court St. Room 502 Neillsville, WI 54456

(866) 743-5233

Business Hours: Monday-Friday 8:00am-4:30pm

Emergency After Hours: (715) 743-3157

Aids elder adults and adults-at-risk who have been abused, neglected or exploited. Also provides services to keep elder adults safe in their homes.

Long Term Care Ombudsman

(800) 815-0015

Board on Aging and Long Term Care 1402 Pankratz St. Suite 111 Madison, WI 53704

http://www.longtermcare.wi.gov

Responds to complaints and problems of residents or recipients of long term care, such as care in nursing homes, community-based residential facilities, and services of managed long-term care programs (Family Care and IRIS).

Personal Development Center Inc.

(715) 743-6401

1031 E. Division St. Suite 1 Neillsville, WI 54456

Toll Free: (877)743-6262 24 Hour Crisis Line: (715)421-1509 http://www.pdcmarshfield.com

Personal Development Center is the domestic abuse agency serving Marshfield and its surrounding areas as well as all of Clark County. They work with elderly, adults, youth, children and families to help keep victims of domestic violence and sexual assault safe and work towards eliminating domestic violence/sexual assault in our communities.

Adult Day Services

Community Outreach Program

<u>(715) 229-2172</u>

W4266 County Hwy X Owen, WI 54460

http://www.clarkrehabandliving.com/day-services.phtml

A division of Clark County Rehabilitation and Living Center and is located within the same building.
The program provides both day services and prevocational services. A participant can come for one
service or a mix of both. The services are based both in house and within the community. All staff
are CPR and First Aid certified.

<u>Willow Ridge Adult Day Care</u>

<u>(715) 229-2626</u>

W4266 County Hwy X Owen, WI 54460

http://www.clarkrehabandliving.com/day-services.phtml

• Licensed by the state of Wisconsin. There are two Willow Ridge locations in Clark County.

Advocacy Organizations

Clients Rights Office- WI Department of Health Services

(608) 266-5525

WI Department of Health Services Client Rights Office P.O. Box 7851 Madison, WI 53707

https://www.dhs.wisconsin.gov/clientrights/index.htm

The Clients Rights office serves individuals receiving services for developmental disability, mental
health, and substance use. Individuals may receive these services in a variety of inpatient and
outpatient settings, including adult family homes, clinics, community based residential facilities,
facilities operated by the WI Department of Health Services, and group homes. Inmates, emergency
room patients, and single-person provider clinic patients are not served by the Client Rights Office.

<u>Disability Rights Wisconsin</u>

(800) 928-8778

131 W. Wilson St. Suite 700 Madison, WI 54703 217 W. Knapp St. Rice Lake, WI 54868 6737 W. Washington St. Suite 3230 Milwaukee, WI 53214

(608) 267-0214

(715) 736-1232

(414) 773-4646

http://www.disabilityrightswi.org

• Disability Rights Wisconsin provides advocacy for people with disabilities who have been discriminated against, neglected, abused, or denied a needed service or program based on a disability.

Family Care and IRIS Ombudsman

(800) 928-8778

http://www.disabilityrightswi.org/learn/family-care-and-iris-ombudsman-program

Provides assistance for people ages 18-59 who are currently enrolled or are eligible but not yet
enrolled in Family Care, Family Care Partnership, or IRIS. They provide information on consumer
rights, seek ways to resolve issues through informal strategies, assist in filing complaints for formal
appeals and grievances, provide technical assistance or representation for administrative hearings,

work collaboratively with Wisconsin Department of Health Services on due process problems or on issues that impact enrollees, and provide education at community forums or presentations about the Ombudsman program and consumer rights in Family Care and IRIS.

<u>Greater Wisconsin Agency on Aging Resources, Inc. (GWAAR)</u>

<u>(715) 677-6723</u>

1414 MacArthur Road, Suite A Madison, WI 53714

https://gwaar.org

Provide information, training, and resources needed to develop advocacy skills.

Long Term Care Ombudsman

(800) 815-0015

Board on Aging and Long Term Care 1402 Pankratz St. Suite 111 Madison, WI 53704

http://www.longtermcare.wi.gov

• Responds to complaints and problems of residents or recipients of long term care, such as care in nursing homes, community-based residential facilities, and services of managed long-term care programs (Family Care and IRIS).

<u>Alzheimer's Disease, Dementia & Memory Loss</u>

Alzheimer' Association of Greater Wisconsin

24 hour helpline (800) 272-3900

Wausau: 120 Clark St. Suite 120 Wausau, WI 54440

(715) 845-7000

https://www.alz.org/gwwi

Caregiver Support

(866) 743-5144

ADRC of Clark County 517 Court St. Room 201 Neillsville, WI 54456

(715) 743-5166

- The ADRC has a wealth of printed materials and videos for families to access. The information is made available for the families to become better educated on the many irreversible types of dementias. Alzheimer's Family & Caregiver Support Program: AFSCP funds are used to help individuals purchase goods and services related to caring for someone with Alzheimer's disease or other irreversible dementia. There is also Family Caregiver Support for older adults who need services, but do not have an irreversible dementia.
- Caregiver Support Group
 Date changing 2/5/2020
 Neillsville Senior Center 602 Oak St. Neillsville, WI 54456

(715) 743-5144

<u>Memory Café- ADRC</u>

<u>(866) 743-5144</u>

Neillsville United Church of Christ, 515 W. 2nd St. Neillsville, WI 54456

(715) 743-5166

Thorp-Morgan Plaza 113 E. Lawrence St. Thorp, WI 54771

- Meetings held every 3rd Thursday of each month 10:30am-11:30am at Neillsville location
- Meetings held every 3rd Thursday of each month from 1:30-3:00pm at the Thorp location

A Memory Café is a place for people concerned about or who have early memory loss, mild cognitive impairment, or dementia to gather in a casual, friendly atmosphere. Care partners, family or friends are welcome to attend. It's an opportunity to socialize, hear from speakers on topics of health and wellness, partake in fun activities and enjoy the companionship of others.

<u>Safety Net Tracking Systems</u>

<u>(877) 434-6384</u>

www.safetynettracking.com

• The goal of Safety Net is to save lives by locating missing persons who suffer from Alzheimer's, Autism, persons with developmental disabilities, or other high risk wanderers. Contact the Clark County Sheriff's office (715-743-3157) and they can assist you.

Assisted Living (RCACs)

The type of Assisted Living Facility is based on how it is licensed:

Residential Care Apartment Complexes (RCACs)

- Residential Care Apartment Complexes (RCACs) are Adult Independent apartments.
- Private lockable entrance, kitchen with stove, private bathroom, sleeping/living areas.
- Individual can receive up to 28 hours of assistance per week.
- Current listing of residential care apartment complexes: https://www.dhs.wisconsin.gov/guide/rcac.htm

Colby Retirement Community Assisted Living

(715) 223-1612

510 W. Wausau St. Colby, WI 54421

http://colbyretirement.com

Neillsville Retirement Community Assisted Living

<u>(715) 743-6700</u>

1211 Lloyd St. Neillsville, WI 54456

https://neillsvilleretirement.com

Traditions Assisted Living

(715) 669-3844

418 E. Stanley St. Thorp, WI 54771

http://www.traditionsassistedliving.com

Assisted Living(CBRFs)

Community Based Residential Facilities (CBRFs)

- State licensed: 24-hour supervision, meals, medication monitoring, personal care, semi-private, private rooms or apartments.
- May or may not have a private bathroom in each room.
- Facilities generally have 5-25 residents
- Current listing of Community Based Residential Facilities: https://www.dhs.wisconsin.gov/guide/cbrf.htm

Abbotsford Care Partners County Terrace A	<u>Issisted Living</u> (715) 223-2182
100 S. 4 th Ave. Abbotsford, WI 54405	http://www.carepartners-countryterrace.com
Pabichs Residential Facility	(715) 267-6212
311 W. Hunt St. Greenwood, WI 54437	
Riverside Assisted Living	(715) 743-2828
1210 W. 4 th St. Neillsville, WI 54456	http://www.liveatriverside.com
Sunset Gardens Assisted Living Memorial M	<u>ledical Center</u> (715) 743-9030
216 Sunset Place Neillsville, WI 54456	http://memorialmedcenter.org/hospital/pediatrics
The Homeplace Assisted Living	(715) 429-1007
$155\ N.\ 3^{rd}\ St.\ Dorchester,\ WI\ 54425$	http://www.thehomeplaceof.com
Turner Integrity Care	(715) 669-6180
104N Soderberg Dr. Thorp, WI 54771	http://www.turnerintegrity.com
Woodland CBRF Care	(715) 229-2172
W4266 County Hwy X Owen, WI	http://www.clarkrehabandliving.com/cbrf-care.phtml

Caregiver Resources

<u>Family Caregiver Support Program- ADRC of Clark County</u>

(866) 743-5144

517 Court St. Room 201 Neillsville, WI 54456

(715) 743-5166

• Provides services for family and unpaid caregivers who care for someone (age 60+ and are frail, needs assistance with 2 ADL'S or IADL'S, caregivers caring for an individual of any age who has Alzheimer's disease or other dementia, grandparents and relative caregivers 55 years of age and older who care for children age 18 and younger.) The grant also covers grandparents and relatives (age 55+) who are primary caregivers of adults with disabilities (ages 19 to 59) years of age.

Community Resources

Catholic Charities (888) 212-4357

Local Office: P.O. Box 2186 540 S. Third Ave. Wausau, WI 54402 Email: info@cclse.org

(715) 849-3311

https://cclse.org

Services provided are Community Homeless Facilities, Beyond Shelter program, Charitable
Outreach, Advocacy, Financial Education & Enrichment, Representative Payee, Program, Disaster
Response, Disability Services, Adoption, Post Adoption Resource Center, Pregnancy Support
Services and Immigration Assistance

Clark County Social Services

(715)743-5233

517 Court St. Room 502 Neillsville, WI 54456

 Programs and services include adult services, ACCESS unit, children and family services, Western Region for Economic Assistance, transportation program, Wisconsin home energy assistance program and child care certification.

Indianhead Community Action Agency

(715) 532-4222

1000 College Ave. West P.O. Box 40 Ladysmith, WI 54848

http://www.indianheadcaa.org

 Business development, child abuse and neglect prevention board, community services/connection stores and more, early head start-child care partnerships, early head start-family foundations home visiting, food pantry, head start, home energy advantage, housing programs, Indianhead information services, legal assistance for victims, skills enhancement, supportive services for veteran families, and weatherization.

Interfaith Volunteer Caregivers of Clark County

(715) 743-2885

P.O. Box 222 Neillsville, WI 54456

http://volunteersinfaith.org

Volunteers provide services such as friendly visiting and companionship, telephone reassurance, local transportation, shopping and errand service, short term respite for family caregivers, assistance with paperwork, light household chores and repairs, and seasonal yardwork.

House of Mercv (715) 503-1005

141 Main St. Loyal, WI 54446

http://cclse.org/loval-bevond-shelter

- A Beyond Shelter Program developed by Catholic Charities that utilizes the Housing First approach which involves moving homeless individuals and/or families directly into housing and then aligning them to support services.
- Serves single women and women with children from Clark County

ADRC of Clark County

(866) 743-5144

517 Court St. Room 201 Neillsville, WI 54456

(715) 743-5166

The ADRC will assist people 60 years and older with applications for the energy assistance program. All applications are processed by the Department of Social Services.

<u>USDA Rural Development</u>

(715) 345-7600

5417 Clem's Way Stevens Point, WI 54482

https://www.rd.usda.gov/wi

- Provides a variety of low-interest loans to income eligible persons for housing and housing needs.
- Provides grants to persons age 62 or older that are unable to repay a repair loan.

Western Dairyland Community Action Agency

(80<u>0</u>) 782-1063

23122 Whitehall Road Independence, WI 54747

http://www.westerndairyland.org

Email: weatherization@wdeoc.org

• Weatherization services provided to eligible residents. If you qualify for energy assistance you are automatically eligible for weatherization services.

Wisconsin Lifeline & Link-Up Program Contact your local telephone company

- Lifeline & Link-Up is designed to help low-income people or people on a fixed income, reduce their phone or cell phone charges.
- To apply, contact your local telephone company and say you would like to apply for the Lifeline & Link-Up programs.
- If you have further questions or have a complaint call the Public Service Commission at (800)225-7729 or visit the website at https://psc.wi.gov/Pages/Programs/LifeLineLinkup.aspx

Emergency Response Systems

Alert1 (877) 721-8523

https://www.alert-1.com

- A personal emergency response system service that offers a variety of products and services for home and in the community.
- A personal emergency response system service that offers a variety of products and services for home and in the community.

<u>Clark Electric Cooperative- First Call</u> (866) 279-6544

1209 W. Dall-Berg Rd P.O. Box 220 Greenwood, WI 54437

(715) 267-6544

https://www.cecoop.com/content/first-call-emergency-monitoring

• Individuals can call for assistance with the touch of a button. Systems can be worn as a pendant or a wristband. Additional features may be available.

MedicalAlert (800) 800-2537

https://medicalalert.com

A personal emergency response system service that offers a variety of products and services for home and in the community.

Medical Guardian (800) 668-9200

https://www.medicalguardian.com

A personal emergency response system service that offers a variety of products and services for home and in the community.

Philips Lifeline (800) 250-5826

https://www.lifeline.philips.com

A personal emergency response system service that offers a variety of products and services for home and in the community.

Senior Safety Medical Alert Systems

(888) 473-2800

https://www.seniorsafety.com

A personal emergency response system service that offers a variety of products and services for home and in the community.

Employment

<u>Adult Development Services (ADS)</u>

<u>(715) 267-7228</u>

302 S. Jones St. Greenwood, WI 54437

http://adsgreenwood.com

Email: ccads@co.clark.wi.us

• Offers vocational programs for people with disabilities. Programs consist of facility based prevocational, community based supported and community based integrated services.

<u>Division of Vocational Rehabilitation</u>

(800) 622-1771

221 W. Madison St. Suite 2 Eau Claire, WI 54703

TTY (888) 877-5939

https://dwd.wisconsin.gov/dvr

• The Division of Vocational Rehabilitation provides employment services and counseling to people with disabilities, provide or arrange for services to enable an individual to go to work, and provide training and technical assistance to employers regarding disability employment issues.

<u>Wisconsin Job Center- Clark County</u>

<u>(715) 743-4631</u>

501 Hewitt St. Neillsville, WI 54456

https://jobcenterofwisconsin.com/Default.aspx

- Services provided: general staff assistance, specialist staff assistance, resource room facilities, job seeker services, youth services, and business services
- Partner agency: Workforce Resource

Pavee Services

A representative payee, or substitute payee, is a person who acts as the receiver of United States Social Security Disability or Supplemental Security Income for a person who is not fully capable of managing their own benefits, i.e. cannot be their own payee.

Beneficial Rep Payee Services

(715) 831-9349

1439 Lyndale Ave. Eau Claire, WI 54701

House Calls of Menomonie

<u>(888) 232-6475</u>

1921 Talen St. P.O. Box 361 Menomonie, WI 54751

http://www.housecallsinc.org

Pavee Service Inc (715) 233-0203

390 Red Cedar St. #R Menomonie, WI 54751

RP Services of Wisconsin Inc.

(715) 285-5020

P.O. Box 368 Arkansaw, WI 54721

Social Security Representative Payee Program

(800) 772-1213

https://www.ssa.gov/payee

• Assists in finding a representative payee if you are concerned that someone you know becomes incapable of managing or directing the management of their benefits.

Financial Assistance/Loan Programs

<u>USDA Rural Development</u>

(715) 345-7600

5417 Clem's Way Stevens Point, WI 54482

https://www.rd.usda.gov/wi

- Provides a variety of low-interest loans to income eligible persons for housing and housing needs.
- Provides grants to persons age 62 or older that are unable to repay a repair loan.

<u>Housing Rehabilitation Program</u>

(715) 738-2596

Chippewa County Housing Authority 711 N. Bridge St. Room 14 Chippewa Falls, WI 54729 http://www.co.chippewa.wi.us/community/housing-authority/home-repair

 A loan program designed to assist low and moderate income households with repairs to their homes.

Food & Nutrition Programs

<u>Food Share/WREA</u> (888)627-0430

Western Region for Economic Assistance https://www.dhs.wisconsin.gov/foodshare/index.htm
To apply for Food Share there are 4 options:

- Online: Visit https://access.wisconsin.gov to complete an application
- Call: Western Region for Economic Assistance at (888) 627-0430 to complete an application
- Local Agency: Clark County Department of Social Services 517 Court St. Room 502 Neillsville, WI 54456 (715) 743-5233

- Complete a request for assistance and set the filing date. Once this request if received by the Western Region for Economic Assistance, the applicant will be contacted to set up an application interview
- Mail: Complete application and mail to: CDPU P.O. Box 5234 Janesville, WI 53547

Meals on Wheels & Liquid Nutritional Supplements

(866) 743-5144

ADRC of Clark County 517 Court St. Room 201 Neillsville, WI 54456

- Home delivered meals are available for persons 60 years and older (and their spouse and/or disabled adult children living with and elderly parent) that meet eligibility requirements.
- Liquid nutritional supplements are available to persons with a doctor or dieticians order that aren't enrolled in a Family Care or IRIS program.

<u>Senior Farmer's Market Vouchers</u>

(866) 743-5144

ADRC of Clark County 517 Court St. Room 201 Neillsville, WI 54456

(715) 743-5166

- Vouchers are available to purchase Wisconsin grown fruits and vegetables from certified vendors.
- Vouchers are distributed from June through October 31st

Food Pantries

Community United Pantry-Zion Lutheran Church

(715) 223-2166

301 N. 2nd St. Colby, WI 54421

- Serves Abbotsford, Colby, Curtiss, and Dorchester residents
- Tuesdays 9:00am-11:00am

Granton Community Food Pantry- Granton Methodist Church

(715) 238-7517

326 S. Main St. Granton, WI 54436

- Serves Granton and Chili residents
- 3rd Saturday of the month from 8:00am-9:00am or Emergency if needed

Greenwood Food Pantry-Missionary Baptist Church

(715) 267-6114

302 N. Main St. Greenwood, WI 54437

- Serves Greenwood and Willard residents
- 1st and 3rd Wednesday of each month from 2:00-5:30pm (or by appointment)

Loyal Community Food Pantry/Indianhead Community Action Agency (715)503-1071

228 N. Main St. Loyal, WI 54446

- Serves all Clark County residents
- Tuesday, Wednesday, and Thursday 8:30am-12:00pm

Clark County Area Food Pantry and Resource Center

(715) 743-2885

1030 East Division Street Neillsville, WI 54456

- Serves residents within a 15-mile radius of Clark County
- Tuesdays 9:00am-2:00pm, Thursdays 1:00pm-6:00pm
- Emergency needs call 715-743-2885

Fruit of the Vine Food Pantry- Trinity Christian Fellowship

(715) 644-5532

W11581 County Rd X Stanley, WI 54768

- 1st and 3rd Tuesdays of the month 5:00pm-7:00pm
- 2nd and 4th Tuesdays of the month 10:00am-12:00pm

<u>Thorp Community Food Pantry</u>

<u>(715)669-5861</u>

116 N. Washington St. Thorp, WI 54771

• 2nd Saturday of even numbered months 8:00am-10:00am (or by appointment)

Trinity Food Pantry- Trinity Lutheran Church

(715) 223-3415

201 S. Washington St. Unity, WI 54438

• Wednesdays from 5:30pm-7:00pm

Community Alliance Church Food Pantry

(715) 229-4609

111 Division St. Withee, WI 54498

- Serves all residents of the Owen-Withee school district
- 1st Tuesday of the month 10:00am-12:00pm, 3rd Tuesday of the month 3:00pm-5:30pm or by appointment

Hard of Hearing/Deaf & Vision Impairment

Center for Independent Living Western Wisconsin

<u>(800) 228-3287</u>

2920 Schneider Ave. SE Menomonie, WI 54751 2004 Highland Ave. Suite H Eau Claire, WI 54701 (715) 233-1070 (715) 514-4200

http://www.cilww.com

• Equipment to assist hearing impairment is available for loan.

Office for the Deaf and Hard of Hearing

<u>(855) 359-5252</u>

Local Hearing Specialist: Jennifer Anderson 610 Gibson St. Suite 1 Eau Claire WI 54701

715-502-9355

jenniferj.anderson@dhs.wisconsin.gov https://www.dhs.wisconsin.gov/odhh/index.htm

• Provides information and referral services, consultation, and technical assistance.

Telecommunications Equipment Purchase Program (TEPP)

(608) 231-330<u>5</u>

Public Service Commission P.O. Box 7854 Madison, WI 53707 (888) 816-3831

Box 7854 Madison, WI 53707
 Helps people with disabilities buy equipment they need in order to use basic telephone services.

Office for the Blind and Visually Impaired

<u>(888) 879-0017</u>

Local Rehabilitation Specialist for the Blind: Al Thompson 610 Gibson St. Suite 1 Eau Claire, WI 54701

(715) 836-6772

Al.Thompson@dhs.wisconsin.gov https://www.dhs.wisconsin.gov/blind

• Provides information and referral services, consultation, and technical assistance.

Aging and Disability Resource Center of Clark County

(866)743-5144

517 Court St. Rm. 201 Neillsville, WI 54456

(715)743-5166

• Vision Aide Loan Library

Housing-Subsidized Options

<u>Abbotsford</u>

Green Vista Apartments- Abbotsford Housing Authority

(715) 223-4631

310 E. Pine St. Abbotsford, WI 54405

Valley Crest Apartments- Abbotsford Housing Authority	<u>(715) 223-4631</u>
104 W. Linden St. Abbotsford, WI 54405	*Subsidized
<u>Colby</u>	
Fairview Apartments- Landmark Company	<u>(715) 834- 3411</u>
203 W. Dolf St. Colby, WI 54421	*Subsidized
http://www.landmark-company.com/property/fairview-apartments-colby/	
Frostwood Apartments- Landmark Company	<u>(715) 834-3411</u>
405 W. Wausau St. Colby, WI 54421 http://www.landmark-company.com/property/frostwood-apartments-colby/	*Subsidized
Donahastan	
<u>Dorchester</u>	
<u>Highland Apartments-Dorchester Non Profit Housing</u>	<u>(715) 654-5882</u>
310 Kennedy Ave. Dorchester, WI 54425	*Subsidized
Kennedy Apartments-Dorchester Non Profit Housing	(715) 654-5882
320 Kennedy Ave. Dorchester, WI 54425	*Subsidized
<u>Granton</u>	
Maple works Apartments- Impact Seven Inc. Management	<u>(715) 496-1245</u>
320 Clark St. Granton, WI 54436	
http://www.impactseven.org/find-your-home/mapleworks-apartments-granton-wi/	, -
<u>Greenwood</u>	
Black River View Apartments- Greenwood Housing Authority	(715) 267-6308
•	<u> (713) 207-0300</u>
312 N. Reese St. Greenwood, WI 54437	
Harvestview Apartments- Horizon Management Group	(715) 229-2282

606 E. Begley St. Greenwood, WI 54437 http://www.hmgapt.com/apartments/clark/harvestview.html *Subsidized

Parkridge Apartments- Landmark Company

(715) 834-3411

311 Eaton St. Greenwood, WI 54437

*Subsidized

http://www.landmark-company.com/property/parkridge-apts-greenwood-wi/

<u>Loyal</u>

<u>Hometown Village Apartments- Meridian Group Inc</u>

<u>(715) 748-2759</u>

500 N. Division St. Loyal, WI 54446

*Subsidized

http://www.meridiangroupinc.net/n-property/properties-detail.asp?uniquerecordid=139

Thomas Apartments- Loyal Housing Authority

<u>(715) 316-8589</u>

402 N. Thomas St. Loyal, WI 54446

*Subsidized

Neillsville

<u>Country View Apartments- Landmark Management Company</u>

<u>(715) 834-3411</u>

300 Ferguson St. Neillsville, WI 54456

*Subsidized

http://www.landmark-company.com/property/countryview-apartments-neillsville/

Neillsville Manor- Cardinal Capital Management

(715) 743-2233

200-214 East 4th St. Neillsville, WI 54456 311-315 Court St. Neillsville, WI 54456

http://www.cardinalcapital.us/for-rent/neillsville-manor

O'Neil Terrace- Cardinal Capital Management

(715) 743-2233

719 Hewett St. Neillsville, WI 54456

http://www.cardinalcapital.us/for-rent/oneill-terracepine-estates

Pine Court Terrace- Cardinal Capital Management

(715) 743-2233

300-314 State St. Neillsville, WI 54456 501-509 East 5^{th} St. Neillsville, WI 54456

http://www.cardinalcapital.us/for-rent/pine-court-terrace

505-507 West 6th St. Neillsville, WI 54456

<u>Pine Estates- Cardinal Capital Management</u>

(715) 743-2233

600-617 Forest St. Neillsville, WI 54456

http://www.cardinalcapital.us/for-rent/oneill-terracepine-estates

Owen

<u>Poplar Apartments- Horizon Management Group</u>

<u>(715) 229-2282</u>

319 N. East St. Owen, WI 54460

*Subsidized

http://www.hmgapt.com/apartments/clark/poplar.html

Black Creek Apartments- Horizon Management Group

<u>(715) 229-2282</u>

310 and 330 N. Ash St. Owen, WI 54460

*Subsidized

http://www.hmgapt.com/apartments/clark/blackcreek.html

Owen Heights Apartments- Horizon Management Group

<u>(715) 229-2282</u>

709 E. 6th St. Owen, WI 54460

*Subsidized

Thorp

<u>Clarkway Place Apartments- Carlson Property Holdings</u>

(844) 467-8557

603 N. Clark St. Thorp, WI 54771

*Subsidized

Morgan Plaza- Thorp Housing Authority

(715) 669-5599

113 E. Lawrence St. Thorp, WI 54771

* Subsidized

Withee

<u>Vista Pines Apartments- Zenith Property Management</u>

(612) 293-8787

313 W. 3rd St. Withee, WI 54498

https://www.zenithpropertymgmt.com/vista-pines-apartments/

Legal Assistance

<u>Disability Rights Wisconsin</u>

(800) 928-8778

 $131\ W.$ Wilson St. Suite 700 Madison, WI 54703

(608) 267-0214

217 W. Knapp St. Rice Lake, WI 54868

(715) 736-1232

6737 W. Washington St. Suite 3230 Milwaukee, WI 53214

(414) 773-4646

http://www.disabilityrightswi.org

• Disability Rights Wisconsin provides advocacy for people with disabilities who have been discriminated against, neglected, abused, or denied a needed service or program based on a disability.

Lawyer Referral & Information Services-State Bar of WI

(800) 362-9082

- Does not provide referral for pro-bono or reduced rates.
- Services are to help you figure out if you need a lawyer, and how to proceed if you do.
- Operated by GWAAR, the Guardianship Support Center responds to requests for information through a toll-free helpline or by email.

Wisconsin Judicare, Inc.

<u>(800) 472-1638</u>

401 Fifth St. Suite 200 Wausau, WI 54403 Mailing Address: P.O. Box 6100 Wausau, WI 54402 (715) 842-1681

www.judicare.org Email: Info@judicare.org

 A non-profit law firm that's mission is to provide legal assistance to those who otherwise cannot afford it.

• Serves low income individuals in 33 northern counties as well as Native American's throughout the State.

Long Term Care Options Counseling

Aging and Disability Resource Center of Clark County

(866) 743-5144

517 Court St. Room 201 Neillsville, WI 54456

(715) 743-5166

• Offer information about the choices that are available to meet your long-term care needs discussing factors to consider when making long-term care decisions. This includes enrollment into long term care options (Family Care and IRIS).

Mental Health Services

Check your local phone book for other available services

Clark County Community Services

(715) 743-5208

517 Court St. Room 503 Neillsville, WI 54456

• Provides outpatient mental health and substance abuse services

Medical Equipment Loan Closets

Aging and Disability Resource Center of Clark County

(866) 743-5144

517 Court St. Room 201 Neillsville, WI 54456

(715)743-5166

• Wheelchairs (limited quantities) walkers, canes, bath chairs etc.

<u>Center for Independent Living Western Wisconsin</u>

<u>(800) 228-3287</u>

2920 Schneider Ave. SE Menomonie, WI 54751 2004 Highland Ave. Suite H Eau Claire, WI 54701 (715) 233-1070

(715) 514-4200 www.cilww.com

• Provides assistive technology items for short term trials. Staff also have knowledge of where to acquire equipment and any potential funding options that may be available.

Health Equipment Lending Program- (HELP) Closet

(715) 843-5985

1106 Fifth St. Wausau, WI 54403

http://www.goodnewswi.com/locally/medical-lending-closet

• Loans hospital beds, walkers, wheelchairs, commodes, canes, crutches and other medical equipment to those in need

Nursing Homes

Clark County Rehabilitation and Living Center

(715) 229-2172

W4266 County Hwy X Owen, WI 54460

http://www.clarkrehabandliving.com

Colonial Center

(715) 223-2352

702 W. Dolf St. Colby, WI 54421

https://www.colonialhealthcenter.com

Abbotsford Health Care Center	(715)223-2359
600 Elm St. Abbotsford, WI 54405	http://www.dycora.com/
Neillsville Care and Rehab	(715) 743-5444
216 Sunset Place Neillsville, WI 54456	http://www.neillsvillecareandrehab.com
Oakbrook Health and Rehabilitation	(715) 669-5321
206 W. Prospect St. Thorp, WI 54771	http://www.oakbrookhealthandrehab.com

Nutrition Centers

Congregate and Home Delivered Meals-On-Wheels are provided through these locations, also a place where older adults gather for social activities

<u>Colby Nutrition Center</u>	(715) 223-4195	
303 Lieders St. Colby, WI 54421 (Dix Apartments)		
Greenwood Nutrition Center	(866) 743-5144	
312 N. Reese St. Greenwood, WI 54437 (Black River View Apartments)		
Neillsville Nutrition Center	(715) 743-3177	
602 Oak St. Neillsville, WI 54456 (Neillsville Senior Center)		
Owen-Withee Nutrition Center (Includes Dorchester)	<u>(715) 229-4567</u>	
112 E. 5 th St. Owen, WI 54460 (Owen Senior Center)		
Thorp Nutrition Center	(715) 669-5566	

116 N. Washington St. Thorp, WI 54771 (Thorp Senior Center)

In Home Care/Respite**

<u>Compassus</u> (844) 887-0043

303 W. Upham St. Suite 200 Marshfield, WI 54449

https://www.ascensionathome.com/ministry-home-care

• Provides home health, hospice, private duty/supportive care, infusion therapy, and grief support.

<u>Aspirus at Home (800)600-8296</u>

109 S. Gibson St. Suite 5 Medford, WI 54451

https://www.aspirus.org/aspirus-at-home-wisconsin/our-locations/aspirus-at-home-wisconsin-510

Black River Memorial Hospital Home Care

<u>(715) 284-3662</u>

711 W. Adams St. Black River Falls, WI 54615 https://www.brmh.net/services/home-based/homecare

- Offers services within 30-minute drive time from Black River Falls. Some south-western areas of Clark County covered.
- Services offered are nursing services, home health aide services, in home therapy services, personal care services and supportive care services.

<u>International Quality Homecare</u>

(866) 591-5073

1210 W. 4th St. Suite A Neillsville, WI 54456

http://www.internationalquality.com

• Personal Care Services, Nursing Care Services, Home Health Aide, Homemaking and Supportive Homecare Services, Independent Living Skills, In-Home Respite Services, Therapy Services, Residential Care Services (Group Home) and Concierge (housekeeping, meal planning, etc).

<u>Marshfield Senior Services</u>

<u>(844) 853-5310</u>

1204 S. Central Ave. Marshfield, WI 54449

(715) 387-8004

https://www.marshfieldseniorservices.com

Offers personalized care 2 to 24 hours a day, seven days a week, including weekends and holidays.
 Some services offered include meal planning and preparation, shopping and errands, light housekeeping, transportation, medication reminders, respite care, bathing/grooming, dressing, Alzheimer/Dementia support, incontinence support, ambulatory support, companionship, and personalized assistance.

Moore Genuine Care (866) 286-8218

711 Anderson St. Augusta, WI 54722

(715) 286-2734

http://www.mooregenuinehomecare.com

Privately owned Home Health Care Company licensed by the state of Wisconsin.

Transitions at Home Health

(715) 544-2322

1902 Post Road Stevens Point, WI 54481

- Skilled nursing, Physical Therapy, Occupational Therapy, and Home Health Aid
 - ** Additional Private Pay Provider list available upon speaking with Information and Specialist through the Clark ADRC at 715-743-5166.

Hospice Services

Ascension at Home: Ministry Home Care & Hospice Services

St Croix Hospice

(800) 397-4216

303 W. Upham St. Suite 200 Marshfield, WI 54449

https://www.ascensionathome.com/ministry-home-care

Provides home health, hospice, private duty/supportive care, infusion therapy, and grief support.

Black River Memorial Hospital Home Hospice (715) 284-3662

711 W. Adams St. Black River Falls, WI 54615 https://www.brmh.net/services/home-based/homecare

Offers services within 30-minute drive time from Black River Falls. Some south-western areas of Clark County covered.

<u>Hope Hospice & Palliative Care Inc.</u>

715-748-3434

537 W. Broadway, Medford, WI 54451

https://hhospice.com/

1280 W. Clairemont Ave. Eau Claire, WI 54701

(855) 278-2764

http://stcroixhospice.com

Provides a hospice care team that will work under the direction of your family physician to develop a plan of care that meets your unique goals, and they will closely coordinate visits that are right for you. Hospice services include nursing services, hospice aide services, volunteer services, therapies and emotional and spiritual support.

Substance Abuse Services

Clark County Community Services (715) 743-5208

517 Court St. Room 503 Neillsville, WI 54456

Support Groups

ALS Support Group

(715) 271-7257

Chippewa Valley Bible Church 531 E. South Ave. Chippewa Falls, WI 54729

• Every 2nd Thursday of the month, 1:00-2:30pm

<u>Caregiver Support Group</u>

<u>(866) 743-5144</u>

Clark County ADRC 517 Court St. Room 201 Neillsville, WI 54456

(715) 743-5166

o Caregiver group meets the 3rd Wednesday of the month at the Neillsville Senior Center, 602 Oak Street, Neillsville, 9:30am

Diabetes Support Group

(715) 743-8452

Memorial Medical Center 216 Sunset Place Neillsville, WI 54456

• 2nd Thursday of each month at 10:00am

Transportation Services

Abby Vans Inc.	_ (800) 236-8438
1115 W. 4 th St. Neillsville, WI 54456	(715) 743-3364 www.abbyvans.com
<u>Clark County Social Services</u>	(715)743-5233
517 Court St. Room 502 Neillsville, WI 54456	http://www.co.clark.wi.us/index.aspx?nid=425
Comfort Carriers	(715) 678-2030

W7417 Pine Ave. Medford, WI 54451

City of Neillsville Taxi Service

(715) 743-4600

1115 W. 4th St. Neillsville, WI 54456

<u>Volunteer Transportation Program</u>

<u>(866) 743- 5233</u>

Clark County Department of Social Services

(715) 743-5233

517 Court St. Room 502 Neillsville, WI 54456

Volunteer transportation program provides curb to curb transportation for persons 60 years of age or older and persons with disabilities for medical related appointments.

Clark County Taxi

(800) 236-8438

(715) 743-3364

Public transportation for all Clark County and City of Stanley residents

Interfaith Caregivers of Clark County

(715) 743-2885

Transportation for individuals that are 60 and older

Vevo

(866) 907-1493

http://www.mtm-inc.net/wisconsin

Provides medical transportation to Wisconsin Medicaid and Badger Care Plus members. Call to schedule a ride.

New Freedom Transportation- A CILWW Program

(800) 228-3287

• Provides transportation to people that have a temporary or permanent disability or are frail elderly and have a transportation barrier.

Veteran's Services

<u>Department of Veterans Service</u>

(715) 743-5160

517 Court St. Room 304 Neillsville, WI 54456

• Veterans Service Officer- Aaron Greisen 715-743-8416

Clark County Veteran's Outpatient Clinic (715) 229-4701

8 Johnson Street Owen, WI 54460

Youth Transition

Aging and Disability Resource Center of Clark County

(866)743-5144

517 Court St. Room 202 Neillsville, WI 54456

(715)743-5166

• Assist in Transition, ages 17 years 6 months

Personal Preparedness Websites and Apps

Your preparedness before an emergency occurs is the key to surviving an emergency. Here are some resources to help you be prepared.

Basic Emergency Prep and Supply Kit Information

- American Red Cross- Disaster Preparedness for Seniors by Seniors. 32 page booklet can be downloaded at this <u>link</u>.
- Emergency preparedness toolkit for persons with disabilities from the WI Council on Physical Disabilities. https://cpd.wisconsin.gov/toolkit.htm
 - o (608) 266-3118
- Ready Seniors.gov https://www.ready.gov/seniors
 - o (800) 621-3362
- Ready WI.Gov https://readywisconsin.wi.gov/
 - o (608) 242-3000
 - September each year is Emergency Preparedness Month. Find materials at this link https://www.ready.gov/september
- Disaster Preparedness Guide for Seniors and Caregivers
 https://www.seniorliving.org/research/disaster-preparedness/
- Emergency Preparedness for Seniors from CDC.

https://www.cdc.gov/features/older-adult-emergency/index.html

o (800) 232-4636

Emergency Preparedness Apps (for phones and tablets) and Resources Apps for Volunteers, Emergency Responders, and People with Disabilities This list of apps is meant to be a resource and is not an endorsement of these apps. This is also not an all-inclusive list, but a compilation of information on apps that may be helpful in emergency situations. Download the 7 page list at https://cpd.wisconsin.gov/pdfiles/documents/emergency-prep-apps.pdf

NOTES: